



Childline Thailand Foundation

Childline Thailand provides services for every child in Thailand under the age of 18. The foundation works alongside partner organizations to safeguard the rights of every child as outlined by The United Nations' Convention on the Rights of a Child (CRC).

Contact Centre

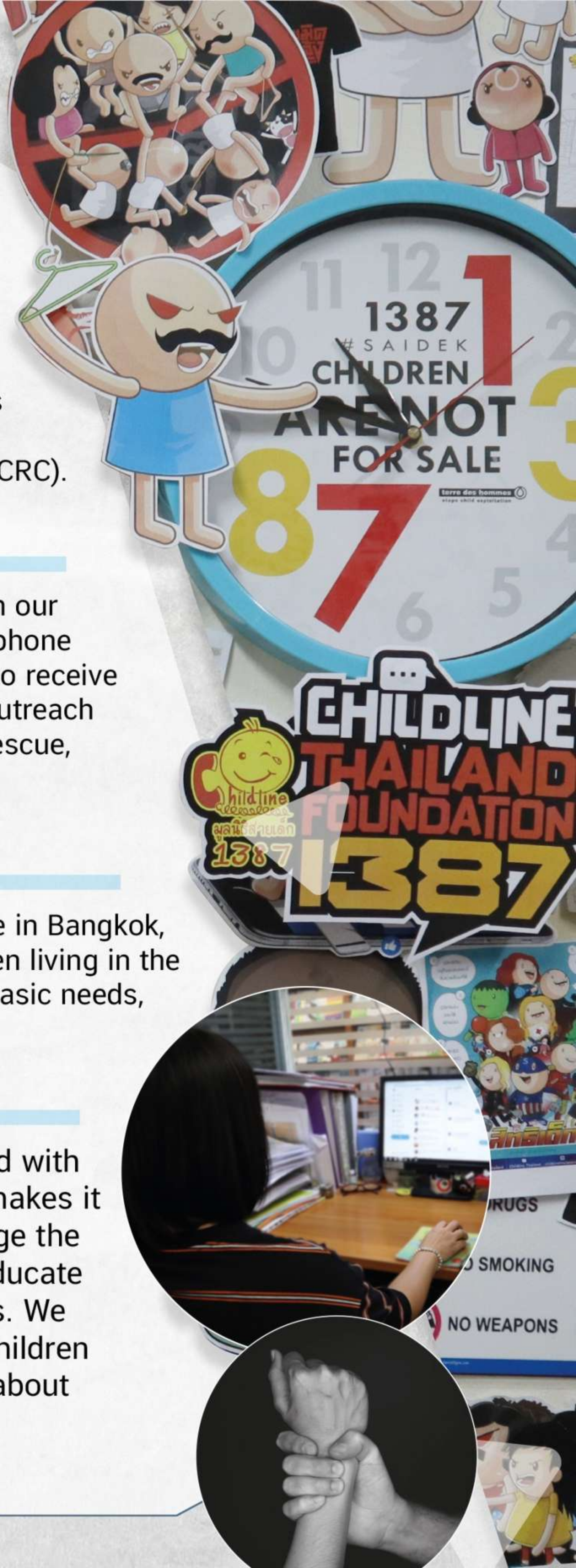
Children in Thailand can connect with our Contact Centre team via a 24/7 free phone number and online messaging apps to receive emotional support and counseling. Outreach services link children to immediate rescue, safety and provide legal assistance.

The Hub

The Hub is our harm reduction centre in Bangkok, providing support services for children living in the streets, giving them access to their basic needs, meals, safety and counseling .

Communication

Childline Thailand is not associated with any government agency and this makes it possible for the organization to urge the authorities to take action and to educate and inspire youths without barriers. We also use social media to provide children with a voice and raise awareness about their issues.



A child reaches out to us

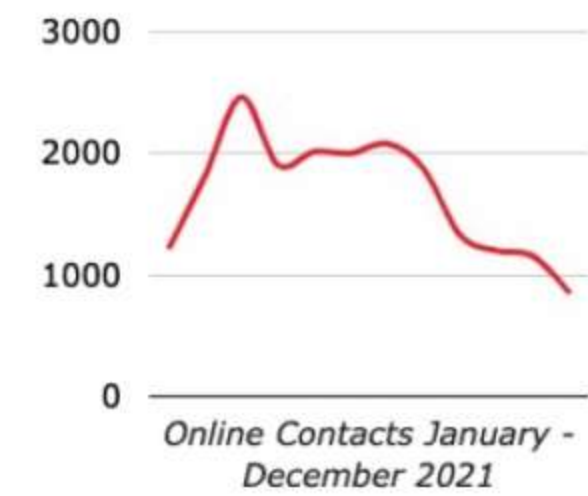
every 15 minutes

online contacts

19,900

19,900 Online contacts

Counselling sessions provided via social media

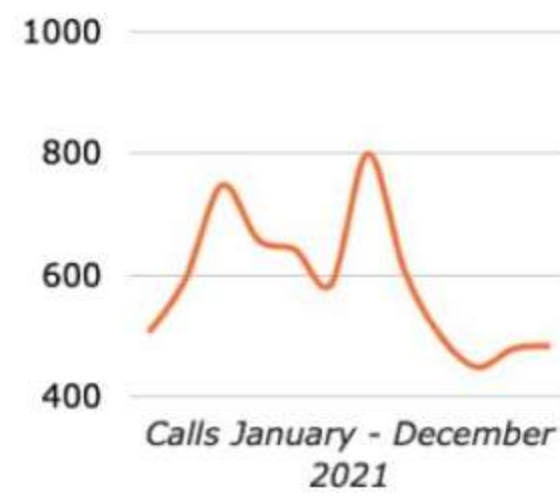


calls

7,047

7,047 Calls

Incoming calls to our 1387 helpline

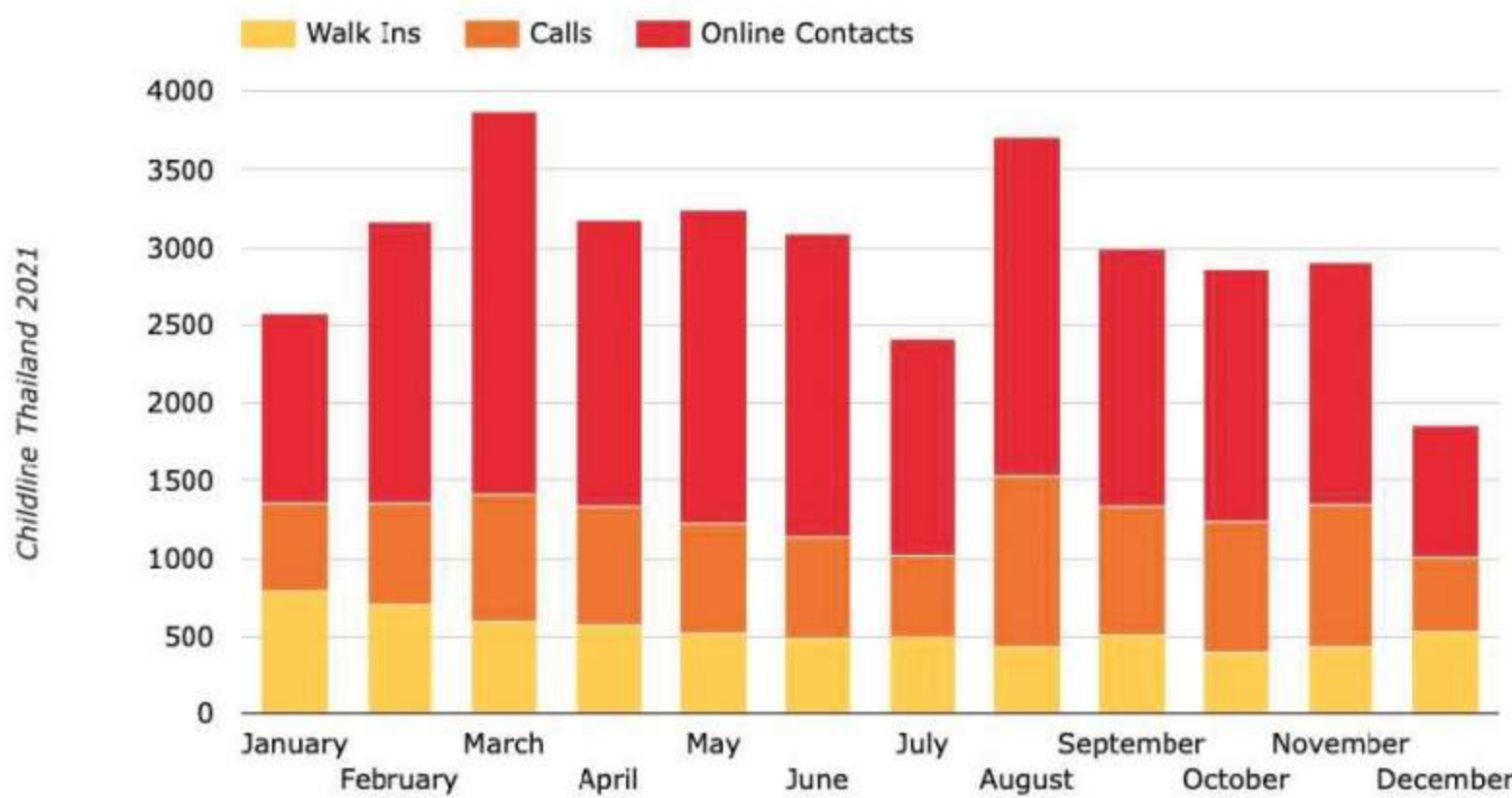
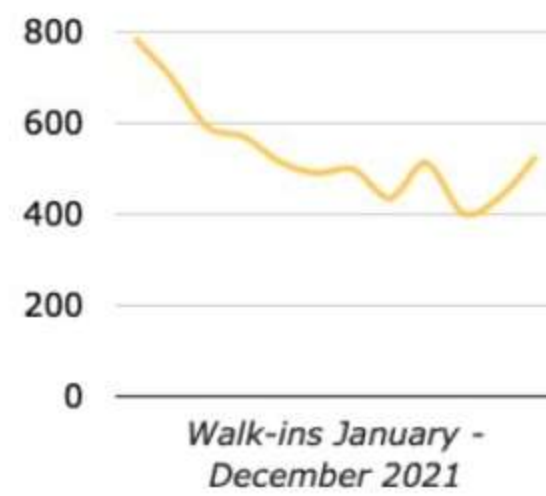


walk-ins

6,465

6,465 Walk-ins

Services for children in street situations @the Hub

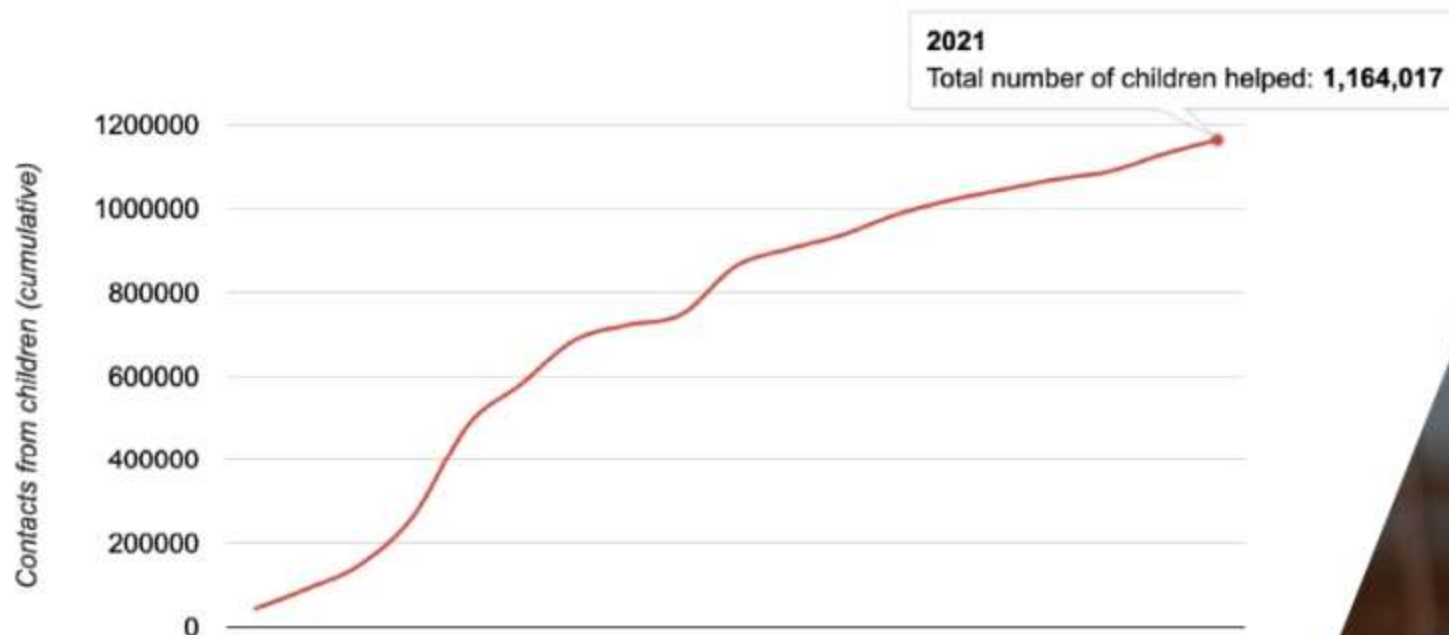


Childline Thailand Statistics

2003- 2021

1,164,017 Contacts

CSV Copy Download



Childline Thailand 2003- 2021



Children and the youth access advice via phone calls and online messaging from all over Thailand. In 2021 **19,900** online contacts and **7,047** calls were resolved by our dedicated team.

Staff in the Contact Centre are ready to take phone calls and respond to online messages 24 hours a day, 365 days a year-just like any other emergency support service.

The Contact Centre is the direct link between children and support services and is, therefore, fundamental to the success of our work. Childline staff assists children and families in multiple ways on a daily basis-problems range from small to big cases.

The issue that children contacted us about the 5 top reasons is Family Relationships, Mental Health, Peer relationship, abuse & violence and accessibility.

The average age of callers is 17 years old and online messages is 14 years old.

For many children, The 21st century hub of information remains a labyrinth which they have no means of venturing in by themselves.

Childline Thailand has qualified counselors that help provide emotional support to those who need it most.

The Contact Centre also manages child protection cases and co-ordinates with authorities to regarding legal issues and child safeguarding.

Contact Centre

The Hub



Reducing harm for children in street situations :

In 2021 The Hub offered assistance **6,465** times to children, with many returning to use the services regularly.

We are a harm reduction centre and working towards changing the lives of those left behind by society.

The Hub provides basic needs to children in street situations including meals, personal hygiene, medical checks, vaccinations and clothing.

Counseling and case management supports youths who are in urgent need of interventions due to the challenges of living on the street.

Living on the street is dangerous with threats arising from gangs, drugs, prostitution and abuse.

The Hub aims to provide long term solutions to improve the lives of children and help them to transition out of their situations.

The Hub also includes activities to help children manage their hardships, child participation and a route to rejoining society.

Advocacy

Every child is worth fighting for. Childline Thailand has been fundamental in the development of child protection issues and will continue advocating for child rights issues through all levels of Thai society. Our advocacy efforts are inspired by the United Nations' Convention on the Rights of the Child.

This comprehensive document stipulates all the intrinsic freedoms that should be granted to children, independent of their abilities, physical appearance, background or spiritual beliefs.

Amongst the issues that we are campaigning about are:

- ★ Ending Corporal Punishment
- ★ Ending Child marriage
- ★ My planet my rights
- ★ Speak up (sexual abuse)
- ★ Mental Help

We believe that every child deserves a voice and Childline Thailand recognises the importance of research and child participation.

We regularly hold press conferences and networking opportunities, attend events and keep the youth of Thailand informed about their rights and advocate for a better future.

Social media

In a world of algorithms and hashtags, Childline Thailand uses social media to educate and inspire.

Childline Thailand has a small communication team that works to support the Contact Centre, The Hub, Advocacy and also engage

directly with the youth of Thailand. Our team creates daily media (cartoon, infographic) that are posted to Facebook, Twitter, Instagram and Website.

We also film videos, write articles and conduct research including online polls and interviews.

The team also helps to fundraise. (please see our donate page.)



Donation

Your donation supports Childline Thailand's life-saving work, including the protection and development of children living in severe danger.

We are an independent organization that doesn't receive funding from the Thai government and relies on donations to provide 24/7 free counseling for under 18 years old, child rights advocacy and services for children in street situations.

" You help Childline. Childline helps children. "



Kasikorn Bank

Childline Thailand
Foundation

Account Number :
070-2-84387-1

All contributions are gratefully acknowledge and are tax deductible. Childline Thailand has Foundation Status and is registered with the Thai Ministry of the Interior.

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-  info@childlinethailand.org

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